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MONITORING OF WRITE OFFS – APRIL – AUGUST 2013

| Relevant Portfolio Holder | Councillor John Fisher |
|----------------------------|-------------------------------------|
| Portfolio Holder Consulted | Yes |
| Relevant Head of Service | Teresa Kristunas, Head of Finance & |
| | Resources |
| Wards Affected | All |

1. SUMMARY OF PROPOSALS

Members are requested to consider the action taken by officers with respect to the write off of debts during the first four months of 2013/14 and to note the profile and/or level of outstanding debt.

2. **RECOMMENDATIONS**

The Executive is requested to RESOLVE that:

Subject to any comments, the contents of the report be noted.

3. KEY ISSUES

- 3.1. In 2010/11 members approved a revised Write-Off Policy which changed the process for the reporting and approval process for the writing off of debts due to the Council. The revised Policy requires officers to report to members of the actual level of write offs and the profile of outstanding debt.
- 3.2. The current bad debts provisions are as follows:

| | £000's |
|-------------------------|--------------|
| Council Tax | 252 |
| Housing Revenue Account | 576 |
| Sundry Debtors | 100 |
| Benefits | 206 |
| Total | <u>1,134</u> |

Financial Implications

3.3 The current bad debt provisions are adequate in relation to level of write offs and the level of outstanding debt.

Legal Implications

3.4 There are no legal implications.

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Service / Operational Implications

3.5 No direct implications.

Customer / Equalities and Diversity Implications

3.6. No direct implications.

4. RISK MANAGEMENT

There are no risks identified.

5. APPENDICES

Appendix 1 – Write offs - April – August 2013

Appendix 2 - Aged Debt Profile for Sundry Debts and Former Tenant Arrears

Council Tax Arrears and Business Rates Arrears as at 31st Aug 2013.

Appendix 3 – Write off of Overpaid Housing Benefit - April – Aug 2013

6. BACKGROUND PAPERS

There are no background papers with this report.

AUTHORS OF REPORT

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Appendix 1

Write Offs of Council Tax and Non-Domestic Rates April – August 2013

| Council Tax | Reason | 01/04/13 - 31/08/13 |
|-------------|-----------------------------|---------------------|
| CT - 01 | Gone away | 16,111.15 |
| CT - 02 | Deceased no funds in estate | 712.07 |
| CT - 03 | Bankruptcy | 12,107.83 |
| CT - 06 | Uneconomical to pursue | 207.13 |
| CT - 09 | Automatic w/o +1/-1p | 0.02 |
| CT - 10 | Balance under £5.00 | 8.27 |
| CT - 11 | Other | 7.05 |
| CT - 12 | Credits - unable to refund | -5280.93 |
| | Total | 23,872.59 |

| | | 01/04/13 - 31/08/13 |
|----------|------------------------|---------------------|
| NDR | Reason | £ |
| NDR - 03 | Liquidation/Winding up | 5,811.43 |
| NDR - 06 | Uneconomical to pursue | -1601.11 |
| | Total | 4,210.32 |

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Write Offs of Sundry Debts and Former Tenant Arrears (HRA) April – August 2013

| Sundry Debts | Reason | 01/04/13 – 31/08/13 £ |
|-----------------|----------------------|--------------------------|
| SDR - 01 | Gone away | 5,092 |
| SDR - 02 | Imprisonment | 475 |
| SDR - 03 | Liquidation/Bankrupt | 895 |
| SDR - 04 | Statute Barred | 92 |
| | Uneconomical to | |
| SDR - 06 | pursue | 12,519 |
| SDR – 10 | Debtor deceased | 487 |
| | Total | 19,560 |

| Former Tenant Arrears | Reason | 01/04/13 - 31/08/13 £ |
|-----------------------------|-----------------|--------------------------|
| FTA – 01 | Gone away | 10,600 |
| FTA – 03 | Bankrupt | 1,506 |
| FTA – 04 | Statute Barred | 16,806 |
| | Uneconomical to | |
| FTA – 06 | pursue | 25,269 |
| FTA – 10 | Tenant deceased | 5,087 |
| | Total | 59,268 |

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Appendix 2

Aged Debt profiles for Sundry Debts and Former Tenant Arrears – as at 31st August 2013

Sundry Debts

| Age | Arrears as at 30/09/2012 | Arrears as at 31/12/2012 | Arrears as at 31/08/2013 |
|--------------------|--------------------------|--------------------------|--------------------------|
| | £ | | |
| 0 - 3 months | 1,528,852 | 958,640 | 786,257 |
| 3 - 6 months | 170,764 | 106,739 | 191,632 |
| 6 - 12 months | 149,707 | 184,868 | 134,740 |
| 12 - 24 months | 304,977 | 256,879 | 232,022 |
| 24 months and over | 619,788 | 580,517 | 640,277 |
| | | | |

Former Tenants

| Age | Arrears as at 30/09/2012 | Arrears as at 31/12/2012 | Arrears as at 31/08/2013 |
|--------------------|--------------------------|--------------------------|--------------------------|
| | £ | | |
| 0 - 3 months | 33,083 | 25,536 | 37,741 |
| 3 - 6 months | 18,222 | 31,982 | 37,060 |
| 6 - 12 months | 41,807 | 30,247 | 51,521 |
| 12 - 24 months | 66,512 | 79,426 | 58,740 |
| 24 months and over | 184,058 | 172,949 | 156,027 |
| | | | |

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Council Tax Arrears

| | Arrears Total as | Arrears Total as | Arrears Total as |
|---------|------------------|------------------|------------------|
| Year | at 31/12/12 | at 31/03/2013 | at 31/08/2013 |
| 1993/94 | 0 | 0 | -453 |
| 1994/95 | 0 | 0 | -631 |
| 1995/96 | 0 | 0 | -607 |
| 1996/97 | 923 | 583 | -168 |
| 1997/98 | 1,052 | 1,052 | 520 |
| 1998/99 | 2,310 | 2,243 | 1,602 |
| 1999/00 | 6,868 | 4,972 | 4,073 |
| 2000/01 | 9,934 | 9,523 | 8,730 |
| 2001/02 | 17,174 | 16,311 | 13,405 |
| 2002/03 | 22,721 | 20,924 | 18,712 |
| 2003/04 | 35,137 | 33,471 | 31,312 |
| 2004/05 | 56,380 | 51,373 | 47,985 |
| 2005/06 | 75,137 | 71,654 | 65,117 |
| 2006/07 | 122,751 | 115,180 | 105,166 |
| 2007/08 | 155,946 | 146,041 | 136,542 |
| 2008/09 | 190,286 | 176,534 | 164,123 |
| 2009/10 | 226,275 | 206,990 | 187,775 |
| 2010/11 | 308,207 | 278,183 | 254,208 |
| 2011/12 | 451,966 | 380,751 | 325,632 |
| 2012/13 | | 832,499 | 598,868 |
| Total | 1,683,069 | 2,348,285 | 1,963,912 |

Business Rates Arrears

| | Arrears Total as | Arrears Total as | Arrears Total as |
|---------|------------------|------------------|------------------|
| Year | at 31/12/12 | at 31/03/2013 | at 31/08/2013 |
| 2000/01 | 0 | 0 | -5,080 |
| 2001/02 | 125 | 125 | -3,353 |
| 2002/03 | 8,990 | 8,990 | 8,990 |
| 2003/04 | 11,924 | 12,449 | 12,449 |
| 2004/05 | 18,423 | 18,273 | 18,073 |
| 2005/06 | 23,710 | 19,934 | 19,234 |
| 2006/07 | 38,839 | 29,643 | 28,617 |
| 2007/08 | 93,254 | 75,459 | 73,068 |
| 2008/09 | 86,256 | 72,892 | 65,400 |
| 2009/10 | 32,418 | 38,599 | 49,552 |
| 2010/11 | 168,705 | 108,928 | 90,150 |
| 2011/12 | 147,147 | 174,919 | 169,534 |
| 2012/13 | | 484,696 | 362,220 |
| Total | 629,787 | 1,044,907 | 888,851 |

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Appendix 3

Write off of Overpaid Housing Benefit - April to August 2013

| Housing Benefit Write-Offs as at 31/08/2013 | | | |
|---|-------------|--------------|--|
| Reason | Amount £ | No. of cases | |
| Possible Write back | 2,080 | 5 | |
| Deceased | 1,961 | 2 | |
| Debt Relief Order | 4,352 | 10 | |
| IVA | 610 | 1 | |
| Bankruptcy | 1,584 | 3 | |
| Not reasonable to recover | 15,576 | 34 | |
| Uneconomic to recover | 136 | 9 | |
| No prospect of recovery | 20,156 | 14 | |
| | | | |
| Totals | 46,456 | 78 | |